

Academic Success Center Plan for Services: Response to COVID-19 Online Instruction Period

| SERVICE/ PROGRAM | AVAILABLE | TARGET POPULATION | PLATFORM | HOW TO SCHEDULE/ ACCESS SERVICE | NOTES |
|---|-----------|---|---|---|---|
| Academic Advising | Yes | All Students | Campus Email ASC Website Microsoft Teams Phone | Contact advisor via email to schedule advising time. Call/Text ASC cell phone: 304-904-3195 | All counselors are available to assist students. |
| Academic Intervention and Recovery | Yes | All Students | Campus Email ASC Website Microsoft Teams Phone | Contact advisor via email to schedule advising time. Call/Text ASC cell phone: 304-904-3195 | All counselors are available to assist students. |
| Accommodations and Accessibility Services (OAAS) | Yes | Any student with a temporary or long-term disability. | Campus Email OAAS Website Video Conferencing (Various types) Phone | Contact Alecia via email. Email Alecia/ Faculty of course with any questions. | n/a |
| Career Services | Yes | All Students | Campus Email Career Services Website Phone | Contact Victoria via email. Email any resumes, cover letters, or documents for review. | Career and Grad Expo has been canceled for Spring 2020. |
| Hidden Promise Scholars Program | Yes | Hidden Promise Scholars | Campus Email Microsoft Teams | Contact Jeremy via email. | All HPS events have been canceled for Spring 2020. |
| Online Resources/ Handouts | Yes | All Students | ASC Website Phone Blackboard | Text ASC cell phone: 304-904-3195 | All counselors are available to assist students. |
| Tutoring Services | Yes | All Students | NetTutor Microsoft Teams Campus Email Tutoring Website | Contact Michele via email. Access NetTutor on Blackboard. | n/a |
| Veteran Services | Yes | All Veterans or Veteran dependents. | Campus Email Phone Veterans Website | Contact Jessica via email. | n/a |

ASC Advisor Emails:

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